



ContentProtect Professional Client QuickStart

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ContentProtect Professional 2.0 Client QuickStart
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Welcome to ContentProtect Professional

Welcome to ContentProtect Professional, the most comprehensive and easily adaptable Internet filtering software available today for businesses and organizations.

The following resources are available to help you use ContentProtect Professional:

- The ContentProtect Professional Client QuickStart (online help and PDF).
- Customer Support is provided at 1-800-485-4008 for questions and technical assistance. Customer Support is available Monday through Friday, 8 a.m. to 5 p.m. Mountain Standard Time.
- Web-based Customer Support is available any time at info@contentwatch.com.

Documentation Conventions

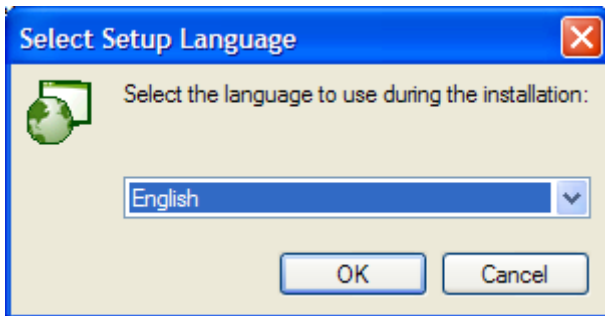
A trademark symbol (® , TM, etc.) denotes a ContentWatch™ trademark. An asterisk (*) denotes a third-party trademark.



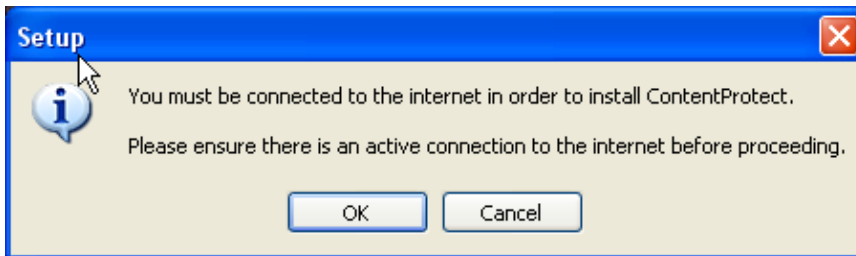
Installing the ContentProtect Professional Client

To install the ContentProtect Professional client:

1. Double-click the ContentProtect Professional executable (*cwip_pro.exe*) that your administrator provided you with.
2. Select the language for your installation and click **OK**.



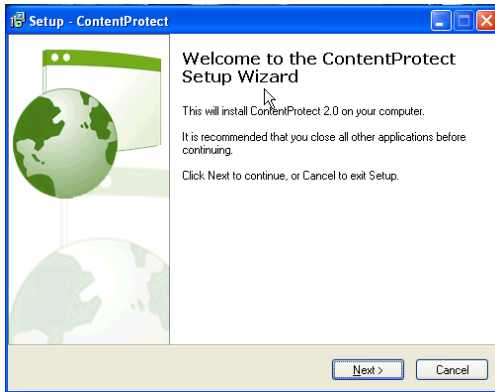
3. If you are not connected to the Internet when the installation launches, a setup dialog warns that you must have an Internet connection to proceed with the installation.



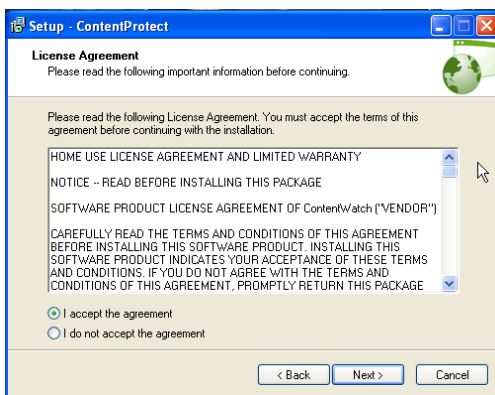
4. Ensure that you are connected to the Internet, then click **OK** to continue.

The ContentProtect Setup Wizard launches. It is recommended that you close all other applications before continuing with the installation.

- At the Welcome window, click **Next**.

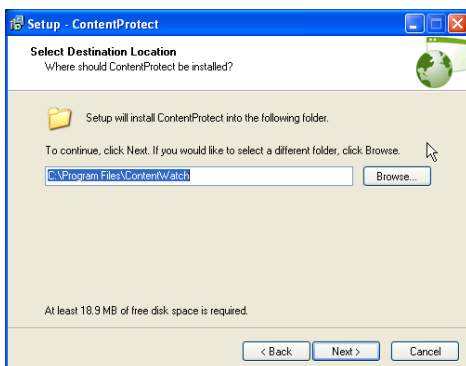


- At the License Agreement window, carefully review the License Agreement, select **I accept the agreement**, then click **Next** to continue.

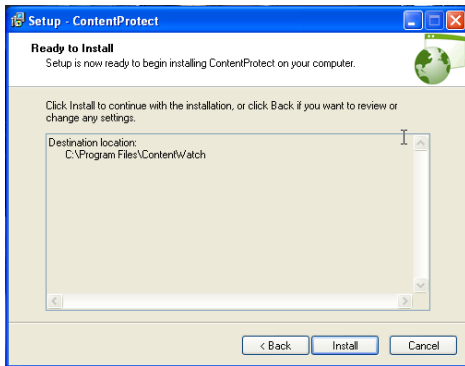


- Select the location where you would like to install ContentProtect Professional.

The default location is *C:\Program Files\ContentWatch*. To choose a different location click **Browse**, then select the new location.

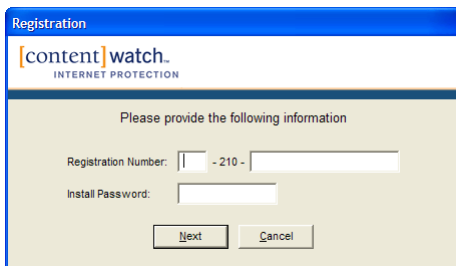


- After you select your destination location, click **Next** to continue.
- At the installation summary window, click **Install** to begin the installation.

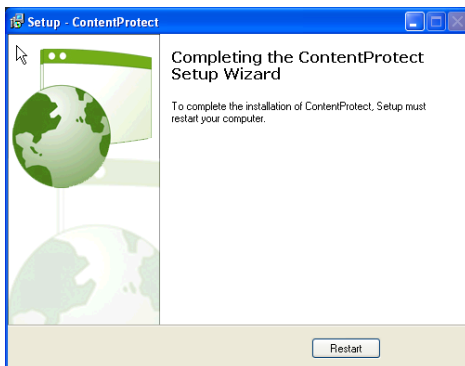



ContentProtect Professional then installs the program files to the destination location and registers the program modules.

- When prompted, enter the registration number and install password your administrator provided you with, then click **Next** to continue.



- Wait as ContentProtect Professional verifies and activates your registration number.
Note: You must have an Internet connection to complete this step.
- Click **Restart** to complete the ContentProtect installation and setup.
Your computer automatically shuts down and restarts.



After installation, ContentProtect Professional is automatically enabled and placed in your startup menu. A ContentProtect icon  also appears in the system tray located on the taskbar at the bottom of the Windows desktop.



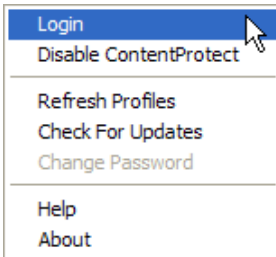
Getting Started with the ContentProtect Professional Client

Signing In

You must sign in to the ContentProtect™ Professional™ client before you can access the Internet or instant messaging. If you do not sign in manually, you are prompted to sign in when you attempt to use the Internet.

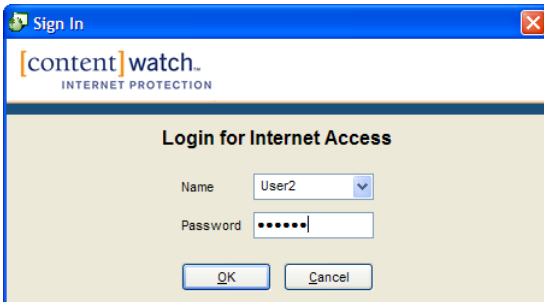
To sign in manually:

1. Right-click the ContentProtect Professional icon  in the system tray located on the taskbar at the bottom of your Windows desktop, then select **Login** from the quick menu.



2. Select your user name from the drop-down menu, enter the login password your administrator provided you with, then click **OK**.

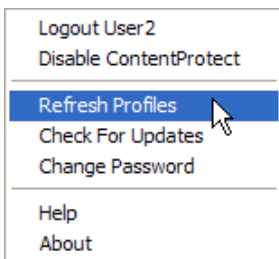
Note: Asterisks (*) appear as you type your password to protect it from being viewed.



You are now signed in as a user. Launch your Internet browser and proceed with regular Internet activity. For information about the possible warning and block messages you might receive, see [Block and Warning Messages](#) on page 11.

Refreshing Your Profile


When your administrator modifies your account settings in the ContentProtect Professional Online Management application, you can right-click the ContentProtect Professional system tray icon on your machine and select **Refresh Profiles** to immediately apply these modifications to your local system. Otherwise, your local settings will be updated within the next 6 to 12 hours.

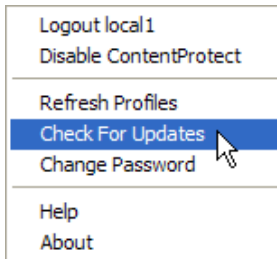


Updating the Client

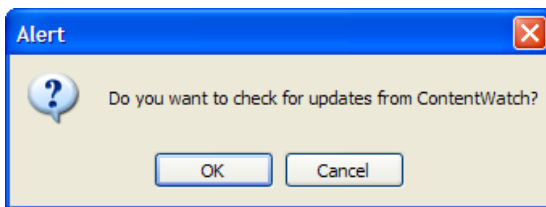
Online Updates allow you to update the ContentProtect Professional client with the latest software.

If your administrator has allowed you to update your client manually, complete the following to check for updates:

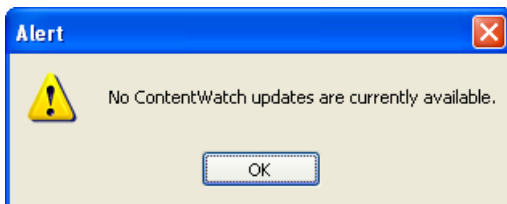
1. Right-click the ContentProtect Professional icon  in the system tray.
2. Select **Check For Updates** from the quick menu.



3. Click **OK** to check for updates.



If ContentProtect updates are not available, you see the following message:




If ContentProtect Professional updates are available, you are asked if you want to download and install the updates.

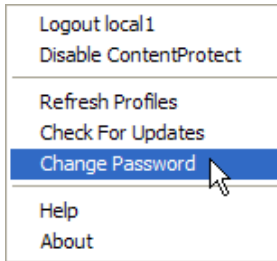
4. If you choose to download and install the updates, you may be asked to restart your computer for the changes to take effect.

Changing Your Client Login Password

To change your client login password:

1. Make sure you are logged in to the ContentProtect Professional client with your own user name.
2. Right-click the ContentProtect Professional icon  in the system tray.

3. Select **Change Password** from the quick menu.



4. Enter the old password, the new password, and a confirmation of the new password in the appropriate fields, then click **OK**.




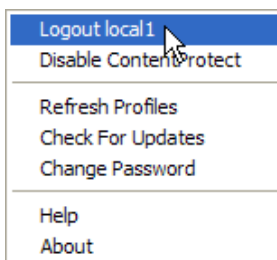
Signing Out

When you finish your Internet or instant messaging session, we recommend you sign out of the ContentProtect Professional client.

WARNING: If you leave your computer without signing out of the ContentProtect Professional client, other users have access to the Internet (under your sign-in name) and your web and instant message privileges. This also means that their web and instant message activity is logged under your name. However, if Inactive User Logout is enabled you are logged off according to the time limits set by the administrator.

To sign out of the ContentProtect Professional client:

1. Right-click the ContentProtect icon  located in the system tray on the taskbar at the bottom of your Windows desktop.
2. Select **Logout** from the quick menu.



Note: If you shut down your computer without signing out, your session automatically ends. You must sign in again when the computer restarts.



Block and Warning Messages

The following are examples of the Block and Warning messages ContentProtect Professional displays when you access sites with a warning or blocked status.

Warning Messages

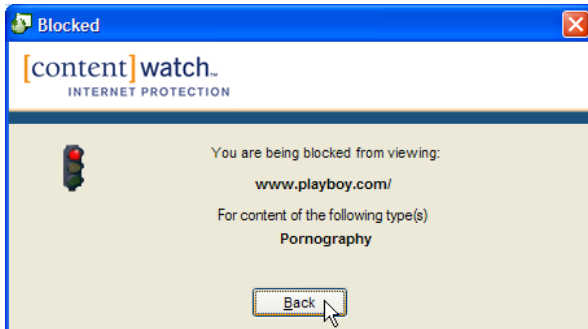
When you attempt to connect to a site with a warning status, ContentProtect Professional notifies you that the URL has a warning status, and it lists the site's associated content category:



You can click **Continue** to view the requested page or **Back** to return to the previous website.

Block Messages

When you attempt to connect to a site with a blocked status, ContentProtect Professional notifies you that the URL is blocked, and it lists the site's associated content category:



The requested website does not open. You can click **Back** to return to the previous website.

Block Messages with an Override Option

If you have override privileges, ContentProtect allows you to override blocked content. ContentProtect notifies you that the URL is blocked, and it lists the site's associated content category:



You can click **Override** to enter the override password and view the requested website, or you can click **Back** to return to the previous website. For some websites, you might need to enter your override password more than once to view the content.

Block or Warning Messages with a Request Web Override Option

If your administrator has given you Web Override Request privileges, ContentProtect Professional lets you submit requests to your administrator to unblock or re-categorize specific web pages or entire websites that fall under a blocked or warning category:



To submit a Web Override Request, you must perform the following in the Blocked or Warn dialog:

1. Click **Web Overrides** to display the Override Request dialog.
2. From the As drop-down list, select a suggested action (for example, allow the content or assign it to a new category).
3. From the For drop-down list, specify whether you want to apply the action to the web page alone or to the entire website.
4. Click **Send Request** to submit the request to a queue in the Online Management application, where the ContentProtect Professional administrator can choose to accept or reject the request.

Note: If you have administrative privileges, you can click **Apply Now** (instead of **Send Request**) to immediately unblock or re-categorize the web page or website. You are asked for your administrative user name and password, then the settings are immediately updated in your policy. The next time you visit the web page or website, the new settings will be in effect.